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## **C.A.T. Group 2024 Quality Policy**

In order to ensure compliance with Customer requirements and the fostering of continual improvement in its Quality System and operations, C.A.T. Management has made the following policy decision:

That all activities associated with the provision of services supplied by C.A.T. to their customers i.e. all those activities stated explicitly and implied in the corporate profile of the C.A.T. Group and contracts entered into, in general Pipeline, Civil, Mechanical, Electrical, Infrastructure and Building Projects shall be governed by a Quality System complying with the stipulations of ISO 9001: 2015.

C.A.T. Management has appointed a Group Quality Manager who is responsible for the Quality functions, and further to serve as a focal point to deal with documentation, internal and external Quality Audits, coordination with clients and arranges for Quality related training seminars and courses for personnel.

In its continuous effort to maintain an appropriate and effective Quality System C.A.T. Management reaffirms its commitment to:

- 1- Establish clear, measurable Quality Objectives.
- 2- Continually monitor, review and reset Quality Objectives.
- 3- Promote the use of the Process approach and risk based thinking.
- 4- Continually monitor, review and strive to improve the Quality System and processes related to customer satisfaction.
- 5- Establish liaison procedures with clients and suppliers.
- 6- Study, analyze and understand customer requirements.
- 7- Study, analyze and meet all mandatory requirements inclusive of Local, National and International laws & regulations and Health, Safety and Environmental requirements.
- 8- Verify and decide which functions need to be procedurally controlled.
- 9- Bring about awareness among all the employees, the reason for, and the benefits to be obtained from, the implementation and Continual Improvement of the Quality System.
- 10- Define responsibilities and lines of communication for each department or discipline.
- 11- Ensure that the resources needed for the Quality Management System are available.

**Ghassan Hasbani**



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**Chairman**

11.01.2024